

KATALOG SZKOLEŃ

Operations Management



Application Performance Management



Kod szkolenia	Nazwa szkolenia	Czas trwania
DIA120	Diagnostics 9.2 Essentials	5
RUM120	Real User Monitor 9.x Essentials Workshop	3
TV120	TransactionVision 9.x Essentials	3

Business Service Management



Kod szkolenia	Nazwa szkolenia	Czas trwania
BSM120	Application Performance Management 9.x Essentials	5
BSM160	Application Performance Management 9.x for Operators	2
BSM920	Business Service Management 9.1 Delta	4
DDMI120	Discovery and Dependency Mapping Inventory 9.x Essentials	3
BSM100	Introduction to Business Service Management 9.x	1
OMU120	Operations Manager 9.x on UNIX / Linux Administration Essentials	5
OMU350	Operations Manager 9.x on UNIX / Linux Advanced Administration	5
OMU140	Operations Manager 9.x on UNIX / Linux Operators	2
OMW120	Operations Manager 9.x on Windows Administration Essentials	5
OMW350	Operations Manager 9.x on Windows Advanced Administration	5
OMW140	Operations Manager 9.x on Windows for Operators	2
OMI120	Operations Manager i Software 9.x Essentials	5
OMI110	Operations Manager i Software 9.x for Operators	2
SHO110	Service Health Optimizer 9.x Essentials - In Development	1
SHR140	Service Health Reporter 9.x Essentials	3
SHR120	Service Health Reporter and Optimizer 9.2 Essentials - In Development	4
SS140	SiteScope 11.x Administration	3
SS200	SiteScope 11.x Advanced Administration	2
SS120	SiteScope 11.x Essentials	5

Configuration Mgmt System - UCMDB



Kod szkolenia	Nazwa szkolenia	Czas trwania
UD120	Universal Discovery 10.x Essentials	4

Converged Cloud Mgmt and Security



Kod szkolenia	Nazwa szkolenia	Czas trwania
CSA120	Cloud Service Automation 3.2 Essentials	4
NA120	Network Automation 9.x Essentials	4
OO220	Operations Orchestration 10.x Flow Development	4
OO120	Operations Orchestration 9.x Essentials	2
OO350	Operations Orchestration 9.x Intermediate and Advanced Authoring	2
SA120	Server Automation 10.x Essentials	5

Automation and Orchestration



Kod szkolenia	Nazwa szkolenia	Czas trwania
SE120	Managing Storage Essentials 9.x	3
NA120	Network Automation 9.x Essentials	4
OO220	Operations Orchestration 10.x Flow Development	4
OO120	Operations Orchestration 9.x Essentials	2
OO350	Operations Orchestration 9.x Intermediate and Advanced Authoring	2
SA120	Server Automation 10.x Essentials	5
SE140	Storage Essentials 9.x Report Optimizer	2

IT Service Management - AM-SM



Kod szkolenia	Nazwa szkolenia	Czas trwania
AM120	Asset Manager 9.x Software: Essentials	5
AM330	Asset Manager 9.x Software: Modules	5
AM350	Asset Manager 9.x Software: Tailoring	5
CCRM120	CCRM 9.x Essentials	3
CIT120	Connect-It 9.x Essentials	3

SM120	Service Manager 9.x / ITIL V3	3
SM320	Service Manager 9.x Administration	5
SM350	Service Manager 9.x Advanced	5
SM240	Service Manager 9.x Change Management	5
SM110	Service Manager 9.x Foundations for Process Owners	5
SM220	Service Manager 9.x Integrations	3
SM380	Service Manager 9.x Migration	3
SM310	Service Manager 9.x Request Management	5
SM150	Service Manager 9.x Technical Configuration	5
PD370	Using and Configuring Process Designer 9.x	3

Network Management Center



Kod szkolenia	Nazwa szkolenia	Czas trwania
NA120	Network Automation 9.x Essentials	4
NNMI200	Network Node Manager i Software 9.x Advanced	3
NNMI120	Network Node Manager i Software 9.x Essentials	5
NNMI140	Network Node Manager i Software 9.x for Operators	2
PI120	Performance Insight 5.x Administration Essentials	5
PI350	Performance Insight 5.x Advanced Administration	5