

# KATALOG SZKOLEŃ

## IT Service Management - AM-SM



Kod szkolenia	Nazwa szkolenia	Czas trwania
AM120	Asset Manager 9.x Software: Essentials	5
AM330	Asset Manager 9.x Software: Modules	5
AM350	Asset Manager 9.x Software: Tailoring	5
CCRM120	CCRM 9.x Essentials	3
CIT120	Connect-It 9.x Essentials	3
SM120	Service Manager 9.x / ITIL V3	3
SM320	Service Manager 9.x Administration	5
SM350	Service Manager 9.x Advanced	5
SM240	Service Manager 9.x Change Management	5
SM110	Service Manager 9.x Foundations for Process Owners	5
SM220	Service Manager 9.x Integrations	3
SM380	Service Manager 9.x Migration	3
SM310	Service Manager 9.x Request Management	5
SM150	Service Manager 9.x Technical Configuration	5
PD370	Using and Configuring Process Designer 9.x	3