

Kod szkolenia: **SAW350**

Tytuł szkolenia: **Service Anywhere Administration and Configuration 3.0 - In Development**

Dni: 3



Opis:

This class is designed for system administrators and consultants responsible for configuring the Service Anywhere application for a customer's environment. This course focuses on the tools and utilities used to tailor a Service Anywhere system. This two-day course is a mixture of lectures and simulations. The simulations allow you to learn tasks by viewing a demonstration and then completing the tasks on your own, without the need for a physical lab environment. These lab simulations continue to be available after the class is done for additional practice. The simulations use version 3.0 of the Service Anywhere application.

This course is designed for users who have taken the Service Anywhere end-user Adoption Readiness Tool (ART) course. Users who are familiar with IT service management (ITSM) Information Technology Infrastructure Library (ITIL) concepts and want to learn how the Service Anywhere workflow engine and application platform automates, facilitates, and enforces these key ITSM ITIL processes will also benefit from this course.

Software Version: 3.0

Program szkolenia:

[Pobierz program](#)

