

Kod szkolenia: **SM150**

Tytuł szkolenia: **Service Manager 9.x Technical Configuration**

Dni: 5



Opis:

This introductory course provides students with the technical skills needed to effectively use and configure the HP Service Manager 9.x software product. This course focuses on configuring Service Manager to match the processes, policies, and procedures in the out-of-the-box environment. This five-day course is a mixture of lectures and hands-on exercises. This course covers software versions 9.21 and 9.3 and the hands-on labs use software version 9.3.

This course is designed for technical users who are new to HP Service Manager.

Users who are chartered with determining Service Manager processes for their organization should attend Service Manager 9.x Foundations for Process Owners.

For versions 9.21 & 9.30

Program szkolenia:

[Pobierz program](#)

