

Kod szkolenia: **SM320**

Tytuł szkolenia: **Service Manager 9.x Administration**

Dni: 5



Opis:

This class is targeted at system administrators responsible for the day to day management of the Service Manager application. The course focuses on the daily, weekly, monthly, quarterly, and annual tasks required to keep the system running efficiently. The course is 50% lecture and 50% hands-on exercises. This course covers software versions 9.21 and 9.3 and the hands-on labs use software version 9.3.

This course is designed for users who are experienced with Service Manager, or have taken one of the level 100 courses (Technical Configuration or Foundations for Process Owners).

Version 9.21 and 9.30

Program szkolenia:

[Pobierz program](#)

