

Kod szkolenia: **PD370**

Tytuł szkolenia: **Using and Configuring Process Designer 9.x**

Dni: 3



Opis:

This course focuses on the Service Manager Process Designer configuration tools. Students learn how to install the Process Designer Content Pack, build and modify existing Change and Knowledge workflows to support business processes, use Rule Sets and Rule Types to define business rules, and understand Authorization Roles and Security Areas.

This course covers Service Managers versions 9.30 and 9.31. With Service Manager 9.30, the Knowledge Management workflows are already converted to Process Designer. As part of the labs, you upgrade a Service Manager 9.30 system to 9.31 in order to work with the Process Designer Change Management workflows and tools.

For versions 9.30 and 9.31

Program szkolenia:

[Pobierz program](#)

