

Kod szkolenia: **SM380**

Tytuł szkolenia: **Service Manager 9.x Migration**

Dni: 3



Opis:

This 3-day course will demonstrate the process for upgrading a Service Manager system to the latest release, v9.30. This course is 50 percent lecture and 50 percent hands-on lab.

The hands-on labs use version 9.30 of the software.

This course is designed for users who are highly experienced with Service Manager. They must:

- Have had experience tailoring the various modules and be familiar with all of the Service Manager tailoring tools (i.e. format control, links, JavaScript, document engine, displayoptions)
- Be experience troubleshooting issues, including how to interpret logs and add debug parameters to the SM configuration files.

Software Version 9.30

Program szkolenia:

[Pobierz program](#)

